

Important Information for Clients

1. Duration of Sessions:

Sessions generally take place within a one-hour time slot.

2. Payment of fees:

Fees are normally payable at the end of each session. The standard fee is Euro per session. Reduced rates are sometimes available

3. Cancellations by clients:

Unless 48-hour notice of cancellation of a session is given, the full fee is payable. For missed sessions, the full fee is also payable.

4. Confidentiality

Everything spoken about or taking place with the counselling relationship will be treated as confidential, except in the following circumstances;

- In the rare situation that there appears to be a danger of the client causing serious harm to themselves or to others, or where there are reasonable grounds for concern that a child or vulnerable adult may be at risk of abuse by anyone.
- Should someone need to be informed in such situation, this will first be discussed with the client, unless this would compromise the safety of a child or vulnerable adult
- In the rare situation of the therapist being subpoenaed by a court.

Counsellors/therapists are obliged to breach confidentiality if required to in such a situation

- When reviewing my work in professional supervision.
In this situation, no information is given which would identify a client individually

Sharon Cagney